

EDUCATION

M.A. Teaching of English as a Second Language, University of Illinois at Urbana-Champaign, 1989

B.A. Modern Languages (French and Russian), Knox College in Galesburg, Illinois, 1986

Certificate in Training & Development North Carolina State University, Raleigh, North Carolina, 2003

WORK EXPERIENCE

Lecturer, Department of Foreign Languages at North Carolina State University (Summer 1997-present)

- Teach oral communication skills for international teaching assistants, and teach pronunciation classes for both graduate and undergraduate international students. Also help with placement testing.
- Serve as Assistant Director and instructor for Summer Intensive Program in English
- Developed on-line course for teaching American English pronunciation

Trainer, CAL Culture and Language (Fall 2006)

- Taught accent-modification class on-site at IBM in Research Triangle Park (RTP), North Carolina

Trainer, Cultural Awareness International, Inc. (May 2004-June 2005)

- Taught oral communication skills to an employee of an international company in RTP

Trainer, Key Communications, Inc. (February 2001-December 2002)

Taught speech training and accent reduction courses to employees of Cisco Systems in RTP

Language Specialist, Human Resources Department, Procter & Gamble Far East (Winter 1994-Winter 1997)

- Created an in-house training program for teaching English and cross-cultural communication skills to employees (primarily engineers and technicians) at the P&G plant in Akashi, Japan
- Reported regularly to the Human Resources training section at head office in Kobe, with program enrollment information, curriculum development status, trainee feedback and suggested improvement areas
- Designed curriculum and materials specifically for employees' on-the-job language needs
- Taught business English classes and special focus seminars, such as telephone skills and memo writing

Instructor, Business Communication Program, Language Institute of Japan (Summer 1992-Winter 1994)

- Developed materials for and taught intensive business English and cross-cultural awareness classes
- Taught special focus classes, such as Presentations, Business Writing, and Exchanging Technical information

Academic Coordinator and Instructor, Four Seasons Language School (Japan) (Fall 1989-Winter 1992)

- Chaired staff meetings, coordinated scheduling of classes and facilitated communication among administrators, office staff and teachers
- Taught business English, general English and French classes at Japanese companies, at the school, and at a community college
- Assessed students' abilities and goals and developed materials and syllabi suited to their needs

Teaching Assistant, Division of English as an International Language, University of Illinois at Urbana-Champaign (Fall 1986-Spring 1989)

- Co-taught methodology and materials development class and teaching practicum for students in the Master of Arts in the Teaching of English as a Second Language program, giving lectures, demonstrations and workshops
- Assisted in observing trainees' teaching and in giving feedback
- Taught academic skills and pronunciation to teenage and adult international students

PRESENTATIONS AND WORKSHOPS

- “The 2007 Gertrude Cox Award Winner's Journey in Teaching with Technology”** Presented at the 2007 Teaching and Learning with Technology Summer Institute for Faculty at North Carolina State University in Raleigh, North Carolina on May 14, 2007.
- “Computer Technology in Teaching Speaking and Pronunciation”** Organized and facilitated panel presentation at the International TESOL Conference in Seattle, Washington on March 23, 2007.
- “Leveraging Technology in Foreign Language Instruction”** Presented with Hambrick, R. and Stephenson, K. via virtual classroom at the Teaching and Learning With Technology Conference in Raleigh, North Carolina on March 23, 2007.
- “Launching Pronunciation Instruction into Cyberspace”** Presented with Boatwright, C. at the International TESOL conference in Tampa, Florida, on April 18, 2006.
- “Helping Pronunciation Students Become Independent Learners”** Presented with Boatwright, C. at the International TESOL Conference in Baltimore, Maryland on March 29, 2003.
- “Sound Advice for Teaching Pronunciation”** Presented with Boatwright, C. at the FLANC Conference in Winston-Salem, North Carolina, on October 25, 2002.
- “Pronunciation Practice Beyond the Classroom”** Presented with Boatwright, C. at the International TESOL Conference in Salt Lake City, Utah, on April 12, 2002.
- “Pronunciation Practice with Dynamic Dialogs”** Presented with Levis, G. at the 2001 International TESOL Conference in St. Louis, Missouri, on March 1, 2001.
- “Getting Hooked on Using Go Fish in the Classroom”** Presented with Boatwright, C. at the FLANC Conference in Raleigh, North Carolina, on October 13, 2001.
- “Controlled yet Communicative Pronunciation Practice Activities”** Led discussion group with Levis, G. at the 2001 National TESOL Conference in St. Louis, Missouri, on March 3, 2001.
- “Pronunciation Practice with Panache”** Presented with Levis, G. at the 2000 International TESOL Conference in Vancouver, Canada on March 16, 2000.
- “Strategies for Successful Corporate Language Training”** Presented with Zemach, D. at the ‘99 International TESOL Conference in New York, New York on March 11, 1999.
- “A Practical Approach to Testing Pronunciation”** Presented with Levis, G. at Carolina TESOL Fall Conference in Raleigh, North Carolina on October 16, 1998.
- “Business Simulations: Practice for the Real World”** Presented with Cornwell, S. at the ‘95 JALT (Japan Association of Language Teachers) Conference in Nagoya on November 5, 1995.
- “Making the Right Connections: Ways to Teach Linking Devices in Business Writing”** Presented at the ‘95 IBC (International Business Communicators) Conference in Kobe on February 24, 1995.
- “Practical Communicative Pronunciation Activities”** Presented at the ‘94 JALT Conference in Matsuyama on October 9, 1994.
- “Classroom Activities Using Dialogues”** Presented at the International Summer Workshop for Teachers of English at the Language Institute of Japan, August 10 and August 12, 1993.
- “Games and Group Activities for Reinforcing Vocabulary”** Presented at the International Summer Workshop for Teachers of English at the Language Institute of Japan, August 9, 1993.
- “Pronunciation Activities Workshop”** Presented at the International Summer Workshop for Teachers of English at the Language Institute of Japan, August 10 and August 12, 1993.
- “Communicative English Games and Group Activities”** Five-day workshop conducted at the International Summer Workshop for Teachers of English at the Language Institute of Japan, August 10-14, 1992.
- “Contrastive Confusion: Students’ Difficulties in Learning Contrastive Linking Devices”** Presented at the Illinois TESOL/BE Graduate Student State Conference, April 8, 1989.

PROFESSIONAL ORGANIZATIONS

American Society for Training & Development (ASTD)

Teachers of English to Speakers of Other Languages (TESOL)

Served as Associate Chair of the International TESOL Conference in 2004

Serving as Chair of steering committee of Speech, Pronunciation and Listening special interest section of TESOL

HONORS AND AWARDS

Graduated Magna Cum Laude from Knox College, May 1986

University of Illinois List of Excellent Teachers in 1987, 1988, 1989

Phi Beta Kappa National Honor Society

Phi Kappa Phi National Honor Society

Sigma Iota Rho Honor Society for International Studies

Winner of 2007 Gertrude Cox Award for Innovative Excellence in Teaching and Learning with Technology